



## LIMITED WARRANTY

**Magic Wheels, Inc. warrants our *MAGICWHEELS*® 2-gear manual wheels for two (2) years from the date of the first consumer purchase. This warranty covers any defects in materials and workmanship on all working components of the wheels except those listed in the Two Year Warranty Exclusions below.**

### TWO YEAR WARRANTY EXCLUSIONS

- Tires and tubes
- Damage to the carbon fiber wheels, except for factory defects
- Handrims, except for factory defects
- Damage from normal wear and tear
- Damage caused by failure to adhere to the Owners' Manual
- Damage from improper installation or repair

**In addition, Magic Wheels, Inc. offers an Extended Five (5) Year Warranty on the internal working components of the 2-gear hub assembly except those listed in the Five Year Warranty Exclusions below.**

### FIVE YEAR WARRANTY EXCLUSIONS

- All exclusions listed in the Two Year Warranty Exclusions above
- External Components including the carbon fiber wheel assembly, spokes, handrims, shift handle, axle and adapter assembly
- Friction lining for Hill Holder Clutch. The factory will repair friction linings at cost on a pro-rated basis, see Our Responsibilities below

### LIMITATIONS

- The warranty is VOID if the original serial number tag is removed or altered
- The warranty is VOID if the gear box seal is broken
- The warranty is VOID if the 2-gear wheels are used for any extreme sports
- The warranty is VOID if the 2-gear wheels are submersed
- The warranty is VOID if the 2-gear wheels are used with a load exceeding the weight limit of 250 pounds
- The warranty is VOID if the wheels are subjected to jumping or bouncing up or down steps greater than seven (7) inches in height
- The warranty is VOID if the wheels have been subjected to neglect, accident, improper maintenance, storage or operation as defined in the Owners' Manual
- The warranty is VOID if the 2-gear wheels are modified without Magic Wheels, Inc. express written consent
- This warranty applies only to the original purchaser from the date of purchase



## **YOUR RESPONSIBILITIES**

- If your wheels require warranty service, please contact the dealer from which you purchased the wheels.
- If you do not receive satisfactory dealer service, contact Magic Wheels, Inc. at the address below.
- Do not return the 2-gear wheels to Magic Wheels, Inc. without first obtaining a Return Authorization Number from Customer Service.
- Defective 2-gear wheels must be shipped to Magic Wheels, Inc. within 60 day of issuance of a Return Authorization Number by Customer Service.

## **OUR RESPONSIBILITIES**

- Magic Wheels, Inc.'s sole responsibility is to repair or replace, at our discretion, the covered components of the wheels. This is the exclusive remedy for consequential or incidental damages.
- Friction linings will be repaired at factory cost based on a prorated schedule. At two years or less, the linings will be repaired at no cost to the customer. From 2 to 5 years, the factory will prorate the customer cost based on the original purchase date.

Upon pre-approval, Magic Wheels, Inc. may provide exchange services for Warranty returns. Under this program, replacement 2-gear wheels, without handrims and tires, may be shipped to the dealer prior to return of the defective wheels for warranty repair (dealer will move customers existing handrims over to the new wheels). The customer's wheels would be exchanged at the dealer's facility. The exchange wheels may contain used parts that meet Magic Wheels' quality standards. This program is provided at the sole discretion of Magic Wheels, Inc. The original warranty term will not be extended due to such wheel exchange and the returned wheels become the property of Magic Wheels, Inc. and the exchange wheels become the property of the purchaser.

## **CONSUMER NOTICE**

- Unless prohibited by law, this warranty is in place of any other warranty (written or oral, express or implied), including any warranty of fitness for a particular purpose.
- This warranty gives you certain legal rights. You may have other rights that vary from state to state.

**For warranty information, please contact Magic Wheels, Inc. at:**

Magic Wheels, Inc.  
3837 - 13<sup>th</sup> Avenue West, Suite #104  
Seattle, Washington 98119

WEB: info@magicwheels.com

PHONE: 1-866-Magicwh (1-866-624-4294)